



Certificate

A1 Telekom Austria AG
Lassallestrasse 9, 1020 Vienna, Austria



This certificate confirms that the organisation above has been audited and that their effective

INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM

is in accordance with the requirements of the international standard

ISO/IEC 20000-1:2018

Scope & Applicability:

The service management system of A1 Telekom Austria AG, Lassallestrasse 9, A-1020 Vienna, supporting the provision of services to internal and external customers from A1 Telekom Austria AG in accordance with the service catalogue.

Certified locations: / organisational unit:

Lassallestrasse 9, 1020 Vienna, Austria

Registration No: SMS-00068/0

Date of initial issue: 16.05.2017

Valid until: 16.09.2026

Vienna, 21.09.2023

DI (FH) Harald Erking CEO
CIS - Certification & Information Security Services GmbH



CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021 and is accredited by Accreditation Austria.